

KEY PERFORMANCE INDICATORS 2006/07

Community Wellbeing

KPI Reference	Definition	Collector
BV2(b)	The quality of an authority's Race Equality Scheme and the improvements resulting from its application	T. Tidey
BV156	The percentage of authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people	T. Tidey
BV175	Racial incidents resulting in further action	S. Ford
LPI EH6	The percentage of licence applications processed within the statutory period	J. Nolan

Customer Services, Media, Communications and Information Technology

KPI Reference	Definition	Collector
There are no KPIs for this Portfolio for 2006/07		

Housing

KPI Reference	Definition	Collector
BV63	The average SAP rating of local authority owned dwellings	C. Sobey
BV66(a)	Rent collected by the local authority as a proportion of rents owed on housing revenue account (HRA) dwellings	C. Sobey
BV164	Does the authority follow the commission for Racial Equality's code of practice in rented housing and the Good practice Standards for social landlords on tackling harassment included in 'Tackling Racial Harassment' code of practice for social landlords	C. Sobey
BV183(a)	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need	C. Sobey
BV183(b)	Average length of stay (weeks) in hostel accommodation of households that are unintentionally homeless and in priority need	C. Sobey
BV184a	The proportion of local authority dwellings which were non-decent at the start of the financial year	C. Sobey
BV184(b)	Percentage change in the proportion of non-decent Council dwellings between the start and end of the year	C. Sobey
BV212	Average number of days to re-let Council dwellings	C. Sobey
LPI H15(a)	The number of affordable homes completed and ready for occupation during the year	A. Hall
LPI H15(b)	The amount of affordable housing required as part of Section 106 Agreements signed during the year for all large residential development sites (in excess of 25 properties or 1 hectare),	A. Hall

Finance, Performance Management & Corporate Support Services

KPI Reference	Definition	Collector
BV8	The percentage of invoices for commercial goods and services that were paid by the authority within 30 days of receipt or within the agreed payment terms	P. Maddock

BV9	The percentage of council tax collected by the Authority in the year	R. Pavey
BV10	The percentage of non-domestic rates collected	R. Pavey
BV11(a)	The percentage of the top-paid 5% of the local authority's staff who are women	T. Tidey
BV11(b)	The percentage of the top 5% of the local authority's staff who are from an ethnic minority	T. Tidey
BV11(c)	The percentage of the top 5% of the local authority's staff who have a disability	T. Tidey
BV12	The number of working days/shifts lost to the local authority due to sickness absence	T. Tidey
BV14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the local authority's total work force	T. Tidey
BV16(a)	The percentage of local authority employees with a disability	T. Tidey
BV17(a)	The percentage of local authority employees from ethnic minority communities	T. Tidey
BV78(a)	The average time for processing new claims	J. Twinn
BV78(b)	The average time for processing notification of changes of circumstance	J. Twinn
BV79(a)	The percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post-decision	J. Twinn

Environmental Protection

KPI Reference	Definition	Collector
BV82(a)(i)	The percentage of household waste arisings which have been sent by the authority for recycling	D. Marsh
BV82(a)(ii)	The total tonnage of household waste arisings which have been sent by the authority for recycling	D. Marsh
BV82(b)(i)	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	D. Marsh
BV82(b)(ii)	The total tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	D. Marsh
BV84	Kilograms of household waste collected per head	D. Marsh
BV91(a)	Percentage of households served by kerbside collection of recyclables	D. Marsh
BV166	Performance against environmental health service checklist	J. Nolan
BV199(a)	The proportion of relevant land and highways assessed as having combined deposits of litter and detritus that fall below an acceptable level	J. Gilbert
BV199(b)	The proportion of relevant land and highways at which unacceptable levels of graffiti are visible	J. Gilbert
BV199(c)	The proportion of relevant land and highways at which unacceptable levels of fly-posting are visible.	J. Gilbert
BV199(d)	The year-on-year reduction in total number of incidents and increase in the total number of enforcement actions taken to deal with fly-tipping	J. Gilbert

Planning and Economic Development

KPI Reference	Definition	Collector
BV106	The percentage of new homes built on previously developed land	S. Bacon

BV109(a)	The percentage of major application determined within 13 weeks	B. Land
BV109(b)	The percentage of minor applications determined within 8 weeks	B. Land
BV109(c)	The percentage of 'other' applications determined within 8 weeks	B. Land
BV204	The number of planning appeal decisions allowed against the authority's decision to refuse planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	B. Land

Leisure

KPI Reference	Definition	Collector
BV170(a)	The number of visits to/usages of local authority funded or part funded museums and galleries in the area per 1,000 population	A. Clear
BV170(c)	The number of pupils visiting museums and galleries in organised school groups	A. Clear

Civil Engineering and Maintenance

KPI Reference	Definition	Collector
LPI CEM1(a)	The number of Penalty Charge Notices issued during the year in relation to on-street parking	P. Blamey
LPI CEM1(b)	The number of Penalty Charge Notices issued during the year in relation to off-street parking	P. Blamey
LPI CEM1(c)	The number of Penalty Charge Notices issued during the year that were subject of an informal challenge	P. Blamey
LPI CEM1(d)	The number of Penalty Charge Notices issued during the year that were subject of a formal challenge to the Head of Environmental Services	P. Blamey
LPI CEM1(e)	The number of Penalty Charge Notices issued during the year that were subject of a formal challenge to the National Parking Adjudication Service	P. Blamey
LPI CEM1(f)	The percentage of challenges allowed against the issue of a Penalty Charge Notice during the year.	P. Blamey
LPI CEM1(g)	The percentage of Penalty Charge Notices issued during the year where collection was obtained	P. Blamey

Leader's Portfolio

KPI Reference	Definition	Collector
There are no KPIs for this Portfolio for 2006/07		